

Operating instructions

Adora L

Washing machine

Safety precautions



Read the operating instructions before using the appliance for the first time.

General safety precautions

- This appliance can be used by children aged 8 and above and by persons with reduced physical, sensory or mental capabilities, or lack of experience and/or knowledge, provided they are supervised or have been instructed on the safe use of the appliance and have understood the hazards involved. Children must not play with the appliance. Cleaning and user maintenance shall not be undertaken by children without supervision.
- If an appliance is not equipped with a mains cable and a plug or other means for disconnecting from the mains with a contact opening on each pole complying with the conditions of overvoltage category III for full isolation, an isolating device must be incorporated into the permanently installed electrical installation in accordance with

the installation regulations.

- If the mains cable of this appliance is damaged, it must be replaced by the manufacturer or its Customer Services or a similarly qualified person in order to avoid hazard.

Appliance-specific safety precautions

- Children under 3 years of age must be kept away from the appliance unless they are constantly supervised.
- The appliance has a maximum dry load capacity of 8 kg.

Instructions for use

- If connected to the water mains by detachable hoses, the new hose set supplied with the appliance must be used. Do not reuse old hose sets.
- Ensure ready access to the power socket being used.
- Any repairs, modifications or manipulations to the appliance, especially any electrically live parts, may only be carried out by the manufacturer, its customer service department or similarly qualified persons. Repairs if carried out incorrectly may cause serious injury, damage to the appliance and fittings, as well as affect the functioning of the appliance. If the appliance is not working properly or in case a repair is needed, follow the instructions given in the «Ser-

vice and repairs» section. Please contact our Customer Services if necessary.

- Before closing the appliance door and starting a programme, ensure that there are no foreign objects or pets in the drum.
- Strictly use original spare parts only.
- If the appliance is not functioning properly, disconnect it from the power supply immediately.
- Packaging material, e.g. plastic film and polystyrene, can be dangerous for children. Danger of suffocation! Keep packaging material away from children.
- To protect your washing, follow the fabric care symbols and the hints and advice in the «Washing tips» section.
- Textiles that have been cleaned, treated or soaked with flammable chemicals, detergents or solvents such as benzene, alcohol, stain remover, oil, paint, wax, etc. are not to be washed in the appliance. Fire or explosion hazard! Wash materials containing such substances first by hand with water or allow the solvent to evaporate completely.
- Ensure the washing drum has stopped moving before reaching inside. Do not touch the washing drum while it is still in motion – risk of serious injury!
- Disconnect the appliance from the mains before carrying out maintenance work.

Correct use

The appliance is only suitable for washing home textiles with water and regular washing machine detergent. It is designed for use in the home and for the above-mentioned purpose only. No liability is assumed for any damage caused by improper or incorrect use.

How to avoid damaging the appliance

- Close the appliance door carefully.
- Before closing the appliance door and starting a programme, ensure that there are no foreign objects or pets in the washing drum, detergent dispenser drawer or around the foreign body trap. Foreign objects such as coins, nails, paper clips, etc. can damage parts of the appliance as well as the washing.
- During longer periods of absence, turn off the water tap before switching off the power by pulling out the mains plug. Never pull the mains plug out by the cable. Please note: The built-in overflow protection is rendered inactive when the power is switched off.
- When cleaning the appliance make sure no water gets inside it. Use a moderately damp cloth. Do not spray the outside or the inside of the appliance with water. If water gets inside the appliance, it will cause damage.
- Textiles with metal reinforcements are not to be washed in the appliance Risk of damage.
- Trainers, diving suits, rucksacks, carpets, etc. are not to be washed in the appliance.

Using for the first time



The appliance must be installed and connected to the electricity supply in accordance with the separate installation instructions. Have a qualified fitter/electrician carry out the necessary work.

Transport lock



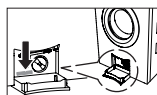
Remove the transport lock (hexagon head screws at the back of the appliance) in order to avoid damage to the appliance (see installation instructions).

Running the first wash cycle without any washing

- ▶ Add a little washing detergent to compartment **II**.
- ▶ Run an empty coloureds 60 °C cycle to remove any residues from the manufacturing process.

Serial number

The serial number (FN) is located on the identification plate:



- ▶ Note down the FN on the back page of these operating instructions.

The FN can also be retrieved as follows:

- ▶ Hold the **▶▶|** button depressed until the following display appears:



- ▶ Press the **▶▶|** button 2x. The FN is made up from the 3 displays.

L 120 — 0400 — 0123 = FN 12004 000123

Note on the operating instructions

For more information on your appliance and for answers to frequently asked questions, visit <http://www.vzug.com>.

Symbols used



Denotes important safety precautions.

Failure to observe said precautions can result in injury or in damage to the appliance or fittings!

Validity

The product family (model number) corresponds to the first alphanumeric on the identification plate. These operating instructions apply to:

Model	Adora L
Type	WAAL
Product family	11010

Variations depending on the model are noted in the text.

Modifications

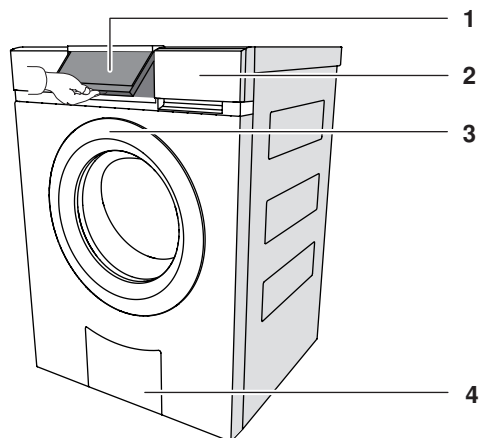
Text, diagrams and data correspond to the technical standard of the appliance at the time these operating instructions went to press. The right to make technical modifications for the purpose of the further development of the appliances is reserved.

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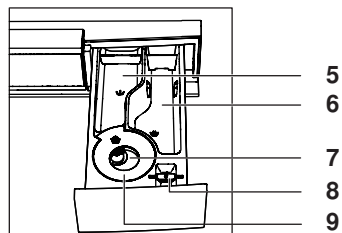
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1 Appliance description

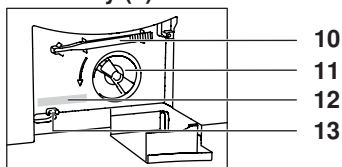
1.1 Appliance construction




Detergent dispenser drawer (2)



Drain tray (4)

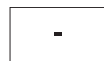


- | | |
|--|---|
| 1 Pivoting operating panel | 8 Liquid detergent flap / drain tray opener |
| 2 Detergent dispenser drawer | 9 Siphon for fabric conditioner |
| 3 Appliance door | 10 Emergency door release tool |
| 4 Drain tray | 11 Foreign body trap |
| 5 Pre-wash detergent, compartment I | 12 Identification plate / serial number (FN) |
| 6 Main wash detergent, compartment II | 13 Emergency door release |
| 7 Fabric conditioner, compartment  | |

1.2 Indicator lights



Illuminated: relevant function active

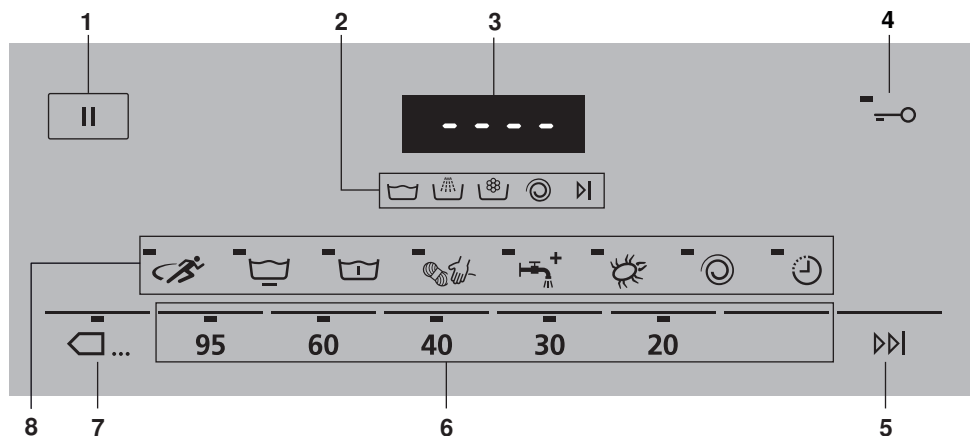


Off: relevant function not selectable



Flashing: relevant function selectable

1.3 Operating and display elements



- | | |
|-------------------------------------|--|
| 1 Pause | 5 Fast forward / End of programme |
| 2 Programme progress display | 6 Whites and coloureds programmes |
| 3 Display | 7 Standard programmes |
| 4 Door opener | 8 Additional functions |

Programme progress display

Programme progress display

- Pre-wash / Main wash
- Rinsing
- Final rinse / Conditioning
- Spinning
- Draining

Whites and coloureds programmes

Whites and coloureds programmes

- 95** Whites 95 °C
- 60** Coloureds 60 °C
- 40** Coloureds 40 °C
- 30** Coloureds 30 °C
- 20** Coloureds 20 °C



Standard programmes

- Cotton 60 °C
- Cotton 40 °C















Additional functions

- Sprint
- Easy care
- Pre-wash
- Woollens / Hand wash
- AquaPlus
- Anti-mite
- Spin speed
- Delayed start / Soaking





2 Programme overview

To select the right programme, please follow the fabric care symbols on the laundry labels, e.g. . woollens and textiles with the  fabric care label may only be washed using the additional function «Hand wash».






2.1 Whites and coloureds programmes

Buttons	Programmes	Fabric care symbols	Load capacity
95	Whites 95 °C: For white cottons/linens e.g. bed and table linen, towels, white or colour-fast underwear.		1–8 kg
60	Coloureds 60 °C: For coloured cottons e.g. bright blouses, overalls, shirts, bed linen.	 , 	1–8 kg
40	Coloureds 40 °C: For coloured cottons and mixed washing e.g. coloured sweatshirts, t-shirts.	 ,  , 	1–8 kg
30	Coloureds 30 °C: For coloured cottons and mixed washing e.g. t-shirts.	 ,  ,  , 	1–8 kg
20	Coloureds 20 °C: Energy-saving programme for lightly soiled textiles.	 ,  ,  , 	1–8 kg

2.2 Standard programmes

Buttons	Programmes	Fabric care symbols	Load capacity
1x	 ... Cotton 60 °C: The most efficient programme for washing normally soiled laundry.		1–8 kg
2x	 ... Cotton 40 °C: The most efficient programme for washing normally soiled laundry.		1–8 kg

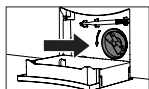
2.3 Additional functions

Buttons	Additional functions	Load capacity
	Sprint: Short programme for lightly soiled washing.	2.5 kg
20	+  : 28 mins.	Note: Add a small quantity of washing detergent. A large washing load or too much washing detergent can significantly extend the programme time. Use liquid detergent only.
30	+  : 32 mins.	
40	+  : 35 mins.	
60	+  : 45 mins.	

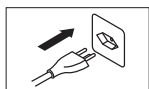
Buttons	Additional functions		Load capacity
	Easy care: For washing requiring very gentle treatment. Increased water level, reduced washing action and lower spin speed.		3.5 kg
	Pre-wash: Suitable for heavily soiled washing. Programme duration extended about 15 minutes.		
	Woollens and Hand wash		
1x	 Woollens: Gentle treatment for woollens and other delicate textiles. Only for woollens with a felt-free finish and labelled as «machine washable».	1–2 kg	
2x	 Hand wash: Very gentle treatment for textiles labelled with the fabric care symbol.	1–2 kg	
	AquaPlus: There are 5 different settings for rinsing intensity.		
	Normal water level.		
	Increased water level during the main wash and rinsing.		
	An additional rinsing cycle.		
	Increased water level during rinsing, an additional rinsing cycle.		
	Increased water level during rinsing, two additional rinsing cycles. Suitable for sensitive skin.		
	Anti-mite: The main wash is extended and intensified. The mites are killed and the allergens are rinsed out thoroughly.		
	Spin speed: The spin speed can be changed. Delicates can be spun at a lower spin speed. However, this increases the drying time (greater energy consumption for tumble drying).		
	Soaking: The duration can be set between 0.5 and 6 hours (see page 14).		
	Delayed start: For using cheap-rate electricity (setting range of up to 24 hours). The programme starts automatically when the delayed start set is reached.		
	Intensive programme: Significant extending of the washing time (see page 13).		
	Separate rinsing / Separate spinning: The programme starts at the desired parts of the programme and the programme sequence is shortened (see page 13).		
	Bio wash (alkaline detergent + bleach) / Soap wash (water softener + soap detergent): The programme sequence is adapted for the use of multi-component detergents (see page 14).		
	Pause: Pressing the button interrupts the programme running. Pressing it again resumes the programme.		

3 Operating the appliance

3.1 Preparations



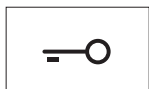
- ▶ Check the foreign body trap is inserted correctly.



- ▶ Insert the mains plug into a suitable mains socket.



- ▶ Turn on water tap.



- ▶ Press the button to open the appliance door.

3.2 Loading the washing

- ▶ Load up to a maximum of 8 kg dry washing.



full:

Normally soiled whites and coloureds



max. $\frac{3}{4}$:

Heavily soiled whites and coloureds



max. $\frac{1}{2}$:

Easy care cottons, white and coloured synthetics as well as mixed fabrics



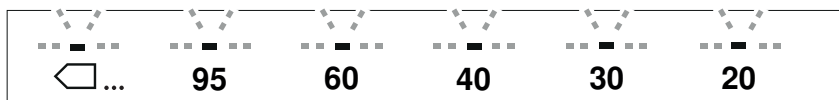
max. $\frac{1}{4}$:

Delicates, woollens, silks, polyacrylics and net curtains

Note: For wet loads, only half-fill the washing drum. The washing drum should not be loaded with any one single, heavy item.



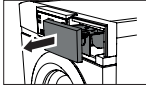
- ▶ Close the appliance door firmly.



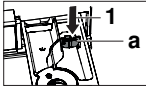
The indicator lights for the programme buttons flash. They go out after 20 seconds if no programme selection is made. A programme can still be selected afterwards.

3.3 Adding washing detergent

Liquid detergent

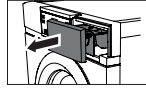


- Pull the detergent dispenser drawer out as far as it will go.

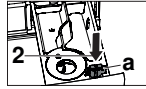


- Pull flap **a** upwards and out and insert into position **1**.

Powder detergent



- Pull the detergent dispenser drawer out as far as it will go.



- Pull flap **a** upwards and out and insert into position **2**.

Note: Liquid detergent

- Do not fill past the upper mark.
- Only use for main wash with programmes without a pre-wash.
- Only use for temperatures of up to 60 °C.
- If washing with a delayed start, add to a dosing aid (e.g. ball) and place it directly in the washing drum so that no detergent gets onto the washing during the delayed start time.

Compartments

Conventional washing

Pre-wash detergent

Compartment **I**

Main wash detergent

Compartment **II**

Fabric conditioner

Compartment

Bio wash

Alkaline detergent

Compartment **II**

Bleach

Compartment **I**

Fabric conditioner

Compartment

Soap wash

Water softener

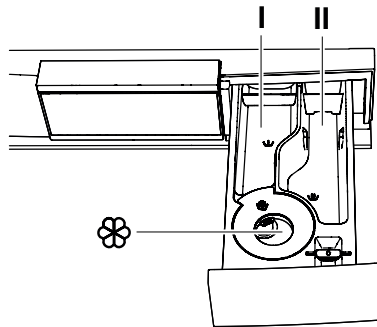
Compartment **I**

Soap detergent

Compartment **II**

Fabric conditioner

Compartment



Note: Do not fill fabric conditioner past the upper mark.

3.4 Detergent dosage



Adding too much washing detergent can cause excess foaming, The consequences: poor wash results, damage to the appliance in the worst case.

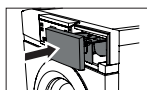
The correct dosage depends on the degree of soiling, the wash load, the water hardness and the product used. Follow the manufacturer's dosing instructions.

Water hardness

Soft	0 °fH to 15 °fH
Medium	15 °fH to 25 °fH
Hard	over 25 °fH

The local water authorities can provide information on the level of water hardness in your area.

After adding the washing detergent



- ▶ Push the detergent dispenser drawer back in.
- ▶ Select a programme.

3.5 Dyeing textiles

Textiles can be dyed in the appliance using suitable dyeing agents. Follow the manufacturer's safety instructions and warnings.

Note: Each wash programme starts with brief draining. Add liquid dye components after this.

3.6 Selecting programme

60

- ▶ Press the button for the desired programme once or more.
The programme selected and the expected duration are displayed.



The indicator lights for selectable additional functions flash.

3.7 Standard programme

Standard 60 °C cotton programme



- ▶ Press the button 1x.



The adjacent messages alternate in the display.

Standard 40 °C cotton programme



- ▶ Press the button 2x.



The adjacent messages alternate in the display.

3.8 Intensive programme



- ▶ Press the desired programme button repeatedly until the adjacent display appears.

3.9 Selecting additional functions



- ▶ Press the button for the desired programme once or more.



- ▶ Press the button for the desired programme once or more.
If the programme needs to be changed, it is possible to select a new programme within 20 seconds. Additional functions must also be reselected. If no button is pressed within the next 20 seconds, the programme selected starts automatically.

3.10 Delayed start



- ▶ Press the button for the desired programme.



- ▶ Press the button repeatedly until the time by which the start should be delayed (max. 24 hours) appears in the display.
The display goes dark. The programme starts when the set start time is reached.



- ▶ To reduce the remaining time delay in hourly intervals, press the button repeatedly again.
Laundry can be added at any time.

3.11 Separate rinsing / Separate spinning



- ▶ Press the button for the desired programme.



- ▶ Press the button 1x.
Programme starts from «Rinsing» and «Spinning».
- ▶ Press the button 2x.
Programme starts from «Final rinse / Conditioning» and «Final spin».
- ▶ Press the button 3x.
Programme starts from «Separate spinning».

3.12 Soaking

To start soaking, «Soaking» must be enabled in the user settings.



- ▶ Press the button for the desired programme once or more.



- ▶ Press the button repeatedly until the desired duration is set.

3.13 Bio wash / Soap wash

Ensure the alkaline detergent or soap detergent are added to the correct compartment (see page 11).

Bio wash



- ▶ Press the button for the desired programme once or more.



- ▶ Press the button 2x.

Soap wash



- ▶ Press the button for the desired programme once or more.



- ▶ Press the button 3x.

3.14 Correcting entry



- ▶ Press another programme button during programme selection. All entries are cleared.

3.15 Aborting a programme

Note: Once a programme has started, only the spin speed can be changed. For any other changes, the programme must be aborted.



- ▶ Touch the button repeatedly until «Draining» appears in the display. This part of the programme cannot be skipped and will be carried out in full.

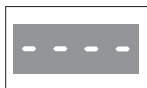
3.16 With childproof lock activated

Selecting programme

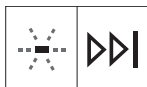
How to turn the childproof lock on/off is described in «User settings».



- ▶ Close appliance door.

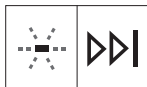


Adjacent display appears. The indicator lights for the programme buttons flash.



- ▶ Hold the desired, flashing programme button depressed and at the same time press the «Fast forward / End of programme» button. The indicator lights for the additional functions flash.

Aborting programme




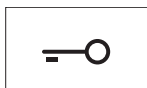
- ▶ Hold the flashing programme button depressed.
- ▶ At the same time press the «Fast forward / End of programme» button repeatedly until the display for «Draining» below appears:



The «Draining» part of the programme cannot be skipped and will be carried out in full.

3.17 Opening the appliance door during washing

The appliance door can only be opened if the indicator light for the  button is illuminated.



- ▶ Touch the button. The appliance door opens. Laundry can be added or removed.



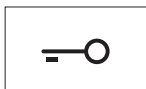
- ▶ Close the appliance door. The programme is resumed.

Note: In the event of a power failure, the appliance door can only be opened using the emergency door release (see page 22). The programme sequence is automatically resumed following such a power failure.

3.18 End of programme

Unloading the washing before time

Shortly before the end of the programme, the washing is loosened up. This takes about 1–2 minutes.



- ▶ Press the button to unload the washing during the loosening-up phase.

Stop after rinsing

The washing remains lying in the water after the final rinse. The water must be drained off before the washing can be unloaded.

Draining with spinning



- ▶ Touch the button 1x.

Draining without spinning



- ▶ Touch the button 2x.

Hygiene recommendation



- ▶ When the adjacent display appears, the next wash cycle must be run at least at 60 °C.

Each time after use



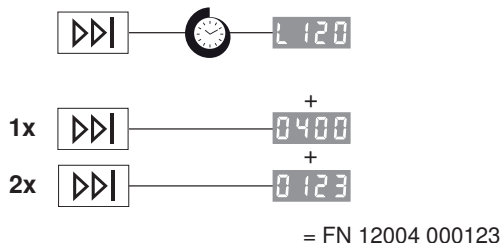
- ▶ Clean the detergent dispenser drawer.
- ▶ Pull the detergent dispenser drawer out as far as it will go in order for it to dry.
- ▶ Remove any deposits or foreign objects from out of the door seal.
- ▶ Leave the appliance door slightly ajar to allow the washing drum and door seal to dry.

4 User settings

Providing no programme is running and no error message is displayed, the user settings can be changed with the appliance door open or closed.

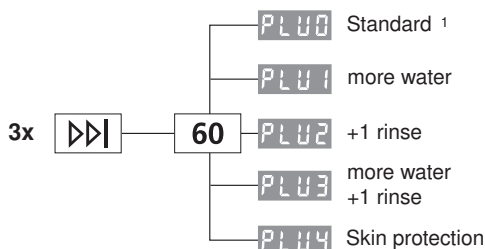
4.1 Preparations

The serial number has to be retrieved before the user settings can be changed.



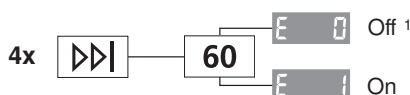
- ▶ Hold the button depressed until the adjacent display appears.
- ▶ Press the button 2x. The serial number (FN) is made up from the 3 displays. The user settings can be changed.

4.2 AquaPlus



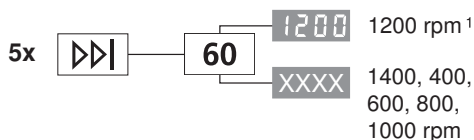
- **Standard:** Normal water level.
- **more water:** Increased water level.
- **+ 1 rinse:** 1 additional rinsing cycle.
- **more water + 1 rinse:** Increased water level, 1 additional rinsing cycle.
- **Skin protection:** Increased water level, 2 additional rinsing cycles.

4.3 Soaking



When the function is turned on, the soaking time can be increased by repeatedly pressing the button.

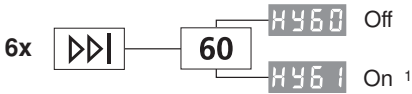
4.4 Spin speed



An increase in the spin speed is only possible for suitable programmes. A reduction in the spin speed is possible for all programmes.

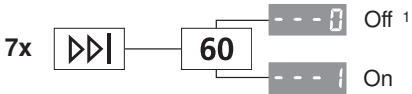
¹ Factory setting

4.5 Hygiene info



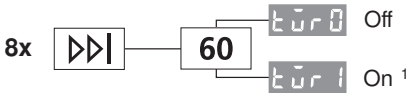
When the function is turned on, a wash of at least 60 °C is recommended for hygiene reasons whenever the formation of foul smelling coatings in the appliance is to be prevented.


4.6 Childproof lock



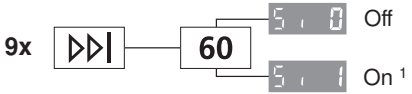
The childproof lock prevents a programme from being started accidentally. A programme can only be started by pressing two buttons at the same time.



4.7 Automatic door opener



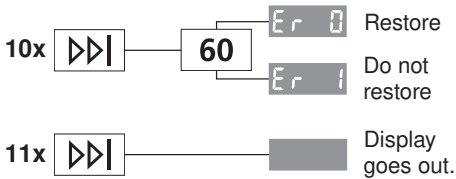
When the function is turned on, the appliance door opens automatically when the programme ends. When the function is turned off, the appliance door can be opened by pressing the  button.

4.8 Button tone



The button tone can be turned on and off. The button tone for the  and  buttons cannot be turned off.

4.9 Factory settings



The factory settings can be restored.

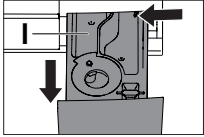
¹ Factory setting

5 Care and maintenance

Using the correct dosage of detergent will automatically clean the inside of the appliance. Immediately wipe away all traces of detergent with a soft cloth to avoid staining.

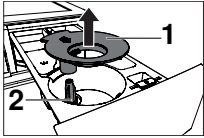
5.1 Cleaning the detergent dispenser drawer (as required)

Cleaning the detergent compartments



- ▶ Pull the detergent dispenser drawer out as far as it will go, push the release lever to the left and remove the detergent dispenser drawer.
- ▶ Wash out the detergent compartments.
- ▶ Clean the duct under the pre-wash detergent compartment **1**.

Cleaning the siphon and suction tube

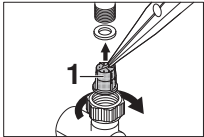


- ▶ Pull siphon **1** in fabric conditioner compartment upwards and out.
- ▶ Clean the siphon **1** and suction tube **2**.
- ▶ Insert the siphon again correctly.

5.2 Cleaning the water inlet filter



Test the water inlet for leaks following maintenance work.



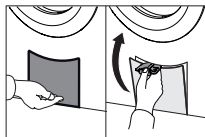
- ▶ To avoid blockages, periodically check and, if necessary, clean the water inlet filter **1**.

5.3 Emergency draining

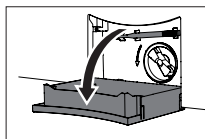


The water in the appliance may be hot. Scalding hazard! Allow to cool down before emergency draining.

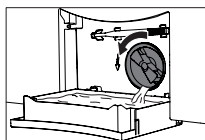
In the event of a blocked water outlet or drain pump, a malfunction or a power failure, if there is water still in the appliance it must be drained off as follows:



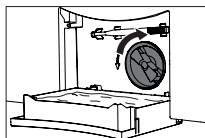
- ▶ Open the drain tray by pressing it bottom right or with the use of the liquid detergent flap.



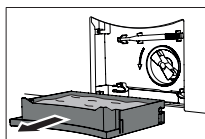
- ▶ Fold the drain tray right down. It also functions as a receptacle for collecting any water that runs out.



- ▶ Carefully release the foreign body trap somewhat by turning it anti-clockwise and steadily drain off the water.



- ▶ Close the foreign body trap by turning it clockwise and remove the drain tray from the front.

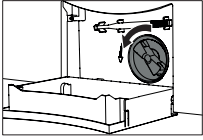


- ▶ Empty the drain tray and then put it back, pushing it in straight as far as it will go.

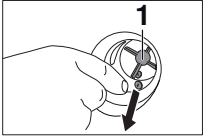
Note: The drain tray can be removed and a larger receptacle used in its place to draining off the water. The appliance can hold up to 30 litres of water.

5.4 Cleaning the foreign body trap

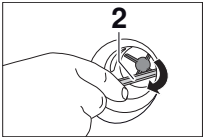
Note: Clean the foreign body trap at regular intervals as well as after washing, for instance, pet blankets or other wash items that cause a thick build-up of fluff.



- ▶ Drain off any residual water (see page 20).



- ▶ Remove any foreign objects (buttons, coins, etc.) from around the impeller **1**.

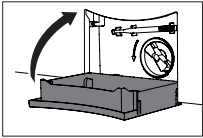


- ▶ Using the emergency door release tool **2**, check that the drain pump impeller can turn.

Note: The impeller **1** may turn stiffly. This is construction related and does not indicate the presence of any foreign object or defect. If the impeller does not turn, please contact our Customer Services.



- ▶ Push the foreign body trap in as far as it will go and then turn clockwise as far as it will go.

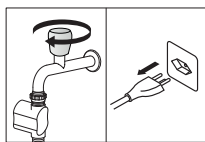


- ▶ Put the drain tray back and close it to.

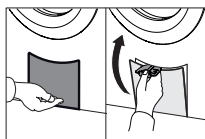
5.5 Opening the appliance door in the event of a power failure



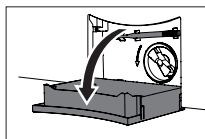
Wait until the washing drum is completely stationary. A washing drum that is still rotating poses a risk of serious injury.



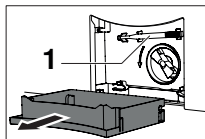
- ▶ Close the water tap and disconnect the appliance from the mains.



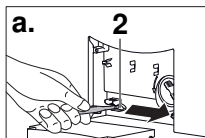
- ▶ Open the drain tray by pressing it at the bottom or with the use of the liquid detergent flap.



- ▶ Fold the drain tray right down. If necessary, carry out emergency draining.



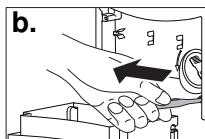
- ▶ Remove drain tray.
- ▶ Remove the emergency door release tool **1** from its bracket.



- ▶ Insert emergency door release tool into blue opening cap **2** and turn in direction of arrow.

a. Door opens from right

b. Door opens from left












The appliance door springs open.

Note: If the emergency door release tool is missing, a screw driver can be used instead.

6 Trouble-shooting

You may be able to trouble-shoot the following errors yourself. If not, note down the error message in full (message, F and E numbers) and call Customer Services.



6.1 Error messages

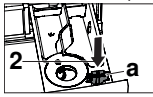
Display	Possible cause	Solution
	<ul style="list-style-type: none"> ▪ The foreign body trap is clogged. ▪ The drain pump is blocked. ▪ The drain hose is bent or kinked. ▪ The outlet or drain trap is clogged. 	<ul style="list-style-type: none"> ▶ Check causes (see page 21). ▶ Press the  button. ▶ Restart the programme.
	<ul style="list-style-type: none"> ▪ The foreign body trap is clogged. 	<ul style="list-style-type: none"> ▶ Check causes (see page 21). ▶ Press the  button. ▶ Restart the programme.
	<ul style="list-style-type: none"> ▪ Large items are unevenly distributed in the washing drum. ▪ Pillows or similar items in the wash. ▪ Wash items are tangled. 	<ul style="list-style-type: none"> ▶ Wash large and small items together. ▶ Remove the pillows. ▶ Spin the washing again. ▶ Spin the pillows separately. ▶ Separate the wash items. ▶ Fasten duvet covers and pillow cases. ▶ Spin the washing again.
	<ul style="list-style-type: none"> ▪ The foreign body trap is missing or is not sitting correctly. 	<ul style="list-style-type: none"> ▶ Check causes (see page 21). ▶ Press the  button. ▶ Restart the programme.
	<ul style="list-style-type: none"> ▪ The water tap is turned off. ▪ The water inlet filter is clogged. ▪ Water supply is interrupted. ▪ Water pressure is too low. 	<ul style="list-style-type: none"> ▶ Clean water inlet filter or restore water supply (see page 19). ▶ Press the  button. ▶ Restart the programme.

Display	Possible cause	Solution
F 6 and E 77 alternate	<ul style="list-style-type: none"> ▪ Anti-leak protection was triggered. 	<ul style="list-style-type: none"> ▶ Turn off water tap. ▶ Note down error message in full and appliance's FN. ▶ Press the ▶▶ button. ▶ Call Customer Services.
F - and E - alternate	<ul style="list-style-type: none"> ▪ Various situations can lead to an "F" message. 	<ul style="list-style-type: none"> ▶ Press the ▶▶ button. ▶ Switch off the power supply for about 1 minute. ▶ Switch the power supply back on again and select a new programme.
	<ul style="list-style-type: none"> ▪ If the error appears again: 	<ul style="list-style-type: none"> ▶ Note down error message in full and appliance's FN. ▶ Turn off the water supply and switch off the power supply. ▶ If there is laundry in the appliance: carry out emergency draining, use emergency door release and unload laundry. ▶ Call Customer Services.
U 1 and E 27 alternate	<ul style="list-style-type: none"> ▪ Faulty electrical connection. ▪ Overvoltage. 	<ul style="list-style-type: none"> ▶ Press the ▶▶ button. ▶ Switch off the power supply for about 1 minute. ▶ Switch the power supply back on again and select a new programme.
	<ul style="list-style-type: none"> ▪ If the error appears again: 	<ul style="list-style-type: none"> ▶ Have an electrician check the house installation. ▶ Note down error message in full and appliance's FN. ▶ Disconnect from the power supply. ▶ Call Customer Services.
- - - -	<ul style="list-style-type: none"> ▪ The childproof lock is switched on. 	<ul style="list-style-type: none"> ▶ Refer to operation with childproof lock. ▶ Switch off childproof lock.
H 04	<ul style="list-style-type: none"> ▪ If there is very heavy foaming, the programme is automatically extended by a rinsing cycle. This improves the wash results, but extends the programme time. 	<ul style="list-style-type: none"> ▶ Reduce the amount of washing detergent used next time. ▶ Adjust detergent dosage to water hardness (see page 12).




Display	Possible cause	Solution
H 05	<ul style="list-style-type: none"> The appliance optimizes the distribution of the wash load to compensate an unbalanced load. The final spin is extended. 	<ul style="list-style-type: none"> Adjust load to the max. load size (see page 10).
H 07	<ul style="list-style-type: none"> Inlet water is very cold. Heating is extended. 	<ul style="list-style-type: none"> No action is necessary.
H 08	<ul style="list-style-type: none"> The selected programme is intended for a smaller load. Heating and possibly rinsing is extended. 	<ul style="list-style-type: none"> Adjust load to the max. load size (see page 10).
H 60	<ul style="list-style-type: none"> No wash cycle has been carried out at a temperature of at least 60 °C for a longer period of time. 	<ul style="list-style-type: none"> With one of the next wash cycles carry out a wash with at least 60° C. Or: Run «Appliance hygiene» programme without laundry (see page 16).

6.2 Other possible problems

Problem	Possible cause	Solution
The washing has not been spun or has been spun insufficiently.	<ul style="list-style-type: none"> The spin speed set is too low. Too unbalanced a load in the washing drum. 	<ul style="list-style-type: none"> Increase the spin speed for the next wash cycle (see page 17). Wash large and small items together.
The appliance vibrates heavily when spinning.	<ul style="list-style-type: none"> The transport lock has not been removed. The feet of the appliance are not properly adjusted. The load could not be optimally balanced in the washing drum. 	<ul style="list-style-type: none"> Remove transport lock (see page 4). Set appliance feet so that the appliance stands level. Wash large and small items together.
At the end of the programme, the appliance door cannot be opened with the  button.	<ul style="list-style-type: none"> The appliance door is stuck. An interruption in the power supply. 	<ul style="list-style-type: none"> Press hard against the lock side of the appliance door (i.e. front edge of appliance door). Press the  button again. Use the emergency door release (see page 22).
Water sounds after programme has finished when washing drum is turned by hand.	<ul style="list-style-type: none"> The vanes are filled with water to compensate the unbalanced load. 	<ul style="list-style-type: none"> The water is automatically pumped off. No action is necessary.

Problem	Possible cause	Solution
Traces of conditioner or water in fabric conditioner compartment.	▪ Siphon in fabric conditioner compartment is missing or not inserted correctly.	► Insert the siphon correctly (see page 19).
	▪ Siphon or suction tube is clogged.	► Clean siphon and suction tube (see page 19).
Traces of powder detergent in detergent compartment.	▪ Damp or lumpy washing detergent.	► Store washing detergent in a dry place.
	▪ Washing detergent compartment was damp and a delayed start was selected.	► Wipe detergent compartment dry before adding the detergent.
	▪ Water flow pressure is too low.	► Open water tap fully.
	▪ Water inlet is scaled up.	► Check water supply and, if necessary, clean the water inlet filter (see page 19).
	▪ Flap a was inserted in position 1 for liquid detergent.	► Pull flap a out and insert into position 2 (see page 11). 
Laundry is still dry after programme has finished – no error message.	▪ «Demo mode» is turned on.	► Open the appliance door.
		► Hold the ◀ ... and 60 buttons depressed. ► Simultaneously touch the ▶▶ button. dEn1 appears in the display. ► Touch the 60 button. dEn0 appears in the display. ► Press the ▶▶ button repeatedly until the display goes out.

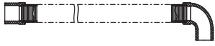
6.3 Unsatisfactory wash results

Result	Possible cause	Solution
White residue on washing	<ul style="list-style-type: none"> Despite intensive rinsing, badly soluble compounds in the detergent can be left on the washing. 	<ul style="list-style-type: none"> Shake out or brush the wash items. Wash the items again with just a little washing detergent. Use a liquid detergent that does not contain zeolites. Select additional function .
Grey residue on washing	<ul style="list-style-type: none"> Grease and dirt particles left behind. Residue from detergent, limescale and dirt 	<ul style="list-style-type: none"> Increase detergent dosage. Use heavy-duty washing detergent. Adjust amount of detergent to water hardness and degree of soiling of washing (see page 12).
	<ul style="list-style-type: none"> Washing drum is over-loaded. 	<ul style="list-style-type: none"> Put less laundry into the washing drum (see page 10).
Washing feels hard	<ul style="list-style-type: none"> Poor rinsing effect through very soft water (below 15 °fH). 	<ul style="list-style-type: none"> Select additional function .
Unsatisfactory wash result using detergent for coloureds	<ul style="list-style-type: none"> Washing detergent used does not contain bleach. Exceptionally heavily soiled washing. 	<ul style="list-style-type: none"> Use washing detergent containing bleach (see page 11). Select intensive programme (see page 13).
Unsatisfactory wash result using liquid detergent	<ul style="list-style-type: none"> Liquid detergent does not contain bleach. 	<ul style="list-style-type: none"> Use washing detergent containing bleach (see page 11).
Soap deposits on washing	<ul style="list-style-type: none"> Water hardness is too high. 	<ul style="list-style-type: none"> Soap detergent should only be used if the water hardness is below 25 °fH (see page 12).
Unsatisfactory rinsing performance	<ul style="list-style-type: none"> Overdosing detergent. 	<ul style="list-style-type: none"> Adjust washing detergent dosage to water hardness and degree of soiling (see page 12).
	<ul style="list-style-type: none"> Very soft water (below 15 °fH) 	<ul style="list-style-type: none"> Select additional function .
Fabric stains	<ul style="list-style-type: none"> Rust stains Chemical effect Residues from hair care products, cosmetics and plants can react with the suds to cause a chemical reaction that can result in staining. 	<ul style="list-style-type: none"> Brush out pockets in garments. Wash items with metal parts separately.

Result	Possible cause	Solution
Colour run	▪ Non-fast colours in the wash.	▶ Wash white and coloured textiles separately. ▶ Follow fabric care labels.
	▪ Items in the wash whose colour has run.	▶ Empty garment pockets.
Holes, rips or tears	▪ Items in the wash with zips or hooks open.	▶ Fasten zip fasteners and hooks before washing. ▶ Wash delicates in a laundry bag or pillow case. ▶ Turn pockets inside out. ▶ Empty garment pockets.
	▪ Chemical effect of washing detergent, textile quality	▶ Do not put washing detergent directly onto the laundry.
	▪ Washing drum damaged by foreign objects (e.g. nails, paper clips, etc.)	▶ Inspect washing drum for foreign objects and damage. ▶ Remove foreign objects. ▶ Call Customer Services if the washing drum is damaged.
Fabric wear	▪ Washing drum overloaded	▶ Put less laundry into the washing drum (see page 10).
	▪ Friction between fabrics during washing.	▶ Select additional function «Easy care».
	▪ Pilling	▶ Turn items inside out before washing.

7 Spare parts

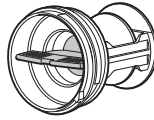
Please give product family and exact designation when ordering parts.



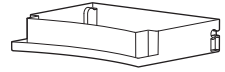
Drain hose 1.5 m /
4.0 m



Emergency door re-
lease tool



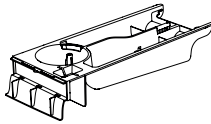
Foreign body trap



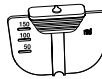
Drain tray



Siphon



Detergent dis-
penser drawer



Liquid detergent
flap

8 Technical data

Dimensions

Height	85 cm
Width	59.5 cm
Depth	62,5 cm
Weight	64 kg
Pumping height of pump	1.2 m
Dry load capacity	8 kg

Plumbing in

Connection to water supply	Cold water G $\frac{3}{4}$ "
Permitted pressure of water supply	0.1–0.6 Mpa (1–6 bar)
Max. pumping height of drain pump	1.2 m

Spin speed

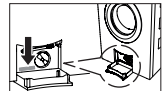
400, 600, 800, 1000, 1200,
1400 rpm

Electrical connection

See identification plate:



- Open the drain tray.

The identification plate is located next to the foreign body trap.



8.1 Note for testing institutes

Set to the standard programmes according to EN 60456 :

Programme	Load capacity	
Standard 60 °C programme	8 kg or 4 kg	► Press the  ... button 1x.
Standard 40 °C programme	4 kg	► Press the  ... button 2x.

8.2 Most efficient programmes

For normally soiled cotton laundry at 60 °C or 40 °C.

In order to save energy, the actual water temperature is lower than the programme temperature displayed for these programmes. A longer washing time, however, still ensures a very good washing performance.

Programme	Load capacity kg	Programme duration hrs./mins	Water Litres	Energy kWh	Remaining moisture content %
Cotton 60 °C ¹	8	3h40	55	0,95	44
	4	3h20	36	0,67	44
Cotton 40 °C ¹	4	3h20	36	0,68	44

¹ ► Select standard programme (see page 12).

8.3 Consumption values

The consumption data and programme times given serve only as a guide. They refer to the maximum load capacity and can vary with, for instance, towelling material, a very cold water feed, the degree of soiling selected or a smaller wash load. The time remaining shown and the programme end time are adjusted accordingly.


Whites and coloureds programmes

Programme	Load kg	Spin speed rpm ¹	Duration hrs./mins.	Water Litres	Energy kWh
Whites 95 °C	1–8	1200	2h10	75	2.2
Coloureds 60 °C	1–8	1200	1h30	65	1.4
Coloureds 40 °C	1–8	1200	1h15	70	0.8
Coloureds 30 °C	1–8	1200	1h10	70	0.5
Coloureds 20 °C	1–8	1200	1h00	70	0.3
Woollens 30 °C	1–2.5	800	0h50	52	0.3
Hand wash 20 °C	1–2	600	0h48	58	0.2

¹ Factory setting

8.4 Product fiche

In accordance with EU Regulation No. 1061/2010

Brand	-	V-ZUG Ltd
The model identifier corresponds to the first alphanumeric characters on the identification plate.	-	11010
Rated capacity for cotton laundry at full load	kg	8
Energy efficiency class	-	A+++
Energy consumption of x kWh per year ¹	kWh per year	175
Energy consumption of the standard 60 °C cotton programme at full load	kWh	0,95
Energy consumption of the standard 60 °C cotton programme at partial load	kWh	0,67
Energy consumption of the standard 40 °C cotton programme at partial load	kWh	0,68
Power consumption of the off mode	W	0,07
Power consumption of the left-on mode	W	-
Water consumption x litres per year ²	litres per year	9900
Spin-drying efficiency class X on a scale from G (least efficient) to A (most efficient)	-	A
Maximum spin speed	rpm	1400
Remaining moisture content	%	44
Standard cotton programmes ³	 ...	60 °C cotton 40 °C cotton
Programme time of the standard 60 °C cotton programme at full load	mins.	220
Programme time of the standard 60 °C cotton programme at partial load	mins.	200
Programme time of the standard 40 °C cotton programme at partial load	mins.	200
Duration of the left-on mode	mins.	0
Airborne acoustical noise emissions during washing ⁴	dB (A)	49
Airborne acoustical noise emissions during spinning ⁵	dB (A)	75

¹ Energy consumption x kWh per year, based on 220 standard washing cycles for cotton programmes at 60 °C and 40 °C at full and partial load, and the consumption of the low-power modes. Actual energy consumption will depend on how the appliance is used.

² Water consumption x kWh per year, based on 220 standard washing cycles for cotton programmes at 60 °C and 40 °C at full and partial load. Actual energy consumption will depend on how the appliance is used.

³ The standard cotton programme to which the information in the label and the fiche relates. These programmes are suitable to clean normally soiled cotton laundry and are the most efficient programmes in terms of combined energy and water consumption.

⁴ Airborne acoustical noise emissions during washing for the standard 60 °C cotton programme at full load.

⁵ Airborne acoustical noise emissions during spinning for the standard 60 °C cotton programme at full load.

8.5 VAS Vibration Absorbing System

As the washing drum starts to spin, if the control unit detects that the load is out of balance it will interrupt the spinning action once or more. In this case, the appliance tries to improve the distribution of the wash load in the washing drum.

When spinning, at all spin speeds the load is, where necessary, actively balanced in the washing drum, whereby the hollow vanes are filled with the necessary quantity of water. This ensures optimal care and draining of the washing.

8.6 Water and energy economy

During the first few minutes of a programme running, sensors automatically determine the type and the size of the load being washed.

Water levels are then optimally adjusted to the wash load so that only the strict amount of water needed is used.

8.7 EcoStandby

The appliance is equipped with an automatic energy-saving «EcoStandby» function to avoid consuming energy unnecessarily.

All displays go out within minutes of a programme finishing. Energy consumption is reduced to an absolute minimum. The safety functions, however, remain activated.

9 Washing tips

9.1 Energy and water economy

- Where possible fill the drum to the maximum load capacity of the relevant programme.
- Select «Pre-wash» or «Soaking» only for washing that is heavily soiled or stained.
- For lightly soiled washing without staining select the «20 °C» main wash programme or the additional function «Sprint».

Spin speed

How much energy is consumed by subsequent tumble drying depends on the spin speed set. The higher the spin speed set, the lower the remaining moisture content of the washing at the end of the programme.

rpm	1400	1200	1000	800	600	400
Residual moisture (cotton)	~47%	~52%	~60%	~70%	~90%	~110%

Automatic door opener

Use the appliance with the automatic door opener switched on. When the appliance door opens the appliance immediately enters the lowest possible stand-by power consumption state.

9.2 Avoiding damage

- Follow the fabric care symbols on garment labels.
- The wash temperature selected should agree with the recommended temperature range of the washing detergent to ensure the washing detergent is at its most effective.
- Wash white and coloured textiles separately.
- Empty pockets and turn inside out. Remove any foreign objects (coins, nails, paper clips, etc.).
- Empty and brush out pockets of work overalls worn in the metal industry. Metal shavings can damage the washing and cause rust stains.
- Fasten hook and eye fasteners and zips. These can damage the laundry and the drum.
- Fasten cloth belts, apron ties and duvet and pillow cases to avoid them getting tangled up.
- Wash smaller items (e.g. nylon tights, belts) and items with zips and hooks in a washing net or cushion cover.
- Remove stains before washing using a suitable stain remover.
- Pre-treat heavily soiled areas (collars, cuffs, etc.) with soap, special detergent or paste.
- Textiles, such as dog or horse blankets, that are covered in animal hair should be brushed out before washing.

10 Disposal

10.1 Packaging



Never allow children to play with packaging material due to the danger of injury or suffocation. Store the packaging material in a safe location or dispose of it in an environmentally-friendly way.

10.2 Safety

Render the appliance unusable to prevent accidents caused by improper use (e.g. through children playing):

- ▶ Disconnect the appliance from the mains. With a fixed appliance, this is to be carried out by a qualified electrician. Then cut the mains cable off flush with the appliance.
- ▶ Remove or disable the lock on the appliance door.

10.3 Disposal




- The «crossed-out wheeled bin» symbol indicates that waste electrical and electronic equipment (WEEE) must be specially disposed of. Such equipment can contain dangerous and environmentally harmful substances.
- These appliances must be taken to an official collection point for recycling electrical and electronic equipment and must not be disposed of with ordinary household waste. In this way, you help conserve resources and protect the environment.
- Please contact your local authorities for more information.

11 **Notes**


12 Quick instructions

Please first read the safety precautions in the operating instructions.

Starting programme

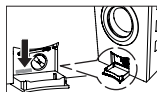
- ▶ Switch on appliance and turn on water tap.
- ▶ Press the  button. Appliance door opens.
- ▶ Load laundry.
- ▶ Add washing detergent to detergent dispenser drawer.

When programme has finished

- ▶ Press the  button and unload the laundry.
- ▶ Clean detergent dispenser drawer.
- ▶ Push appliance door to, but do not close.

13 Services & support

Register your appliance today online via our website at www.vzug.com or using the card supplied and benefit from the best possible support in the event of a malfunction – including during the manufacturer's 2-year warranty period. You will require the serial number (FN) and appliance designation to register your appliance or to contact V-ZUG about a fault. You will find them on the identification plate of your appliance.



You can also note the serial number and device designation here or on the service sticker which comes with the appliance:

FN: _____

Appliance: _____

Your repair order

Call the free service number 0800 850 850 to be directed to your nearest V-ZUG Service Centre.

General queries, accessories and service agreement

V-ZUG will be happy to help you with any general administrative or technical queries, to accept your orders for accessories and spare parts and to inform you about our progressive service agreements. You can contact us by calling tel. + 41 58 767 67 67 or by going to our website at www.vzug.com.

